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**employment**  
We bring it all together!

# FREE advice and support for small business

Are you planning to open or buy a small business?  
Does your staff understand customer service?

**REGISTER NOW for these FREE workshops**

## Getting Started in Small Business

What you need to know about starting or purchasing a small business.

**Date:** Wednesday 15<sup>th</sup> February 2012  
**Time:** 6:00pm to 9:00pm  
**Venue:** KIRDO, George Street, Currie  
**Cost:** No Charge

## Customer service

This workshop will cover the following:

- Identifying customer needs & problems
- How to cultivate & maintain special customer relationships
- Communication skills

**Date:** Thursday 16<sup>th</sup> February 2012  
**Time:** 2:30pm to 3:30pm  
**Venue:** KIRDO, George Street, Currie  
**Cost:** No Charge

For a free and confidential business consultation, please contact Shelley Aherne on FREECALL 1800 709 552.

Register today! **FREECALL 1800 709 552**  
or visit: [www.businessandemployment.biz](http://www.businessandemployment.biz)

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